



## **FACT: Ambitious Transformation Through Partnership**

### **1. PURPOSE OF THE REPORT**

To provide an update to Schools Forum on the multi-agency Families and Children's Transformation programme.

### **2. BACKGROUND**

The Families and Children's Transformation (FACT) Programme is a multi-agency partnership designed to establish and implement integrated systemic approaches that are framed around intervening earlier and building resilience in our communities to support and enable families to care effectively for their children.

As a transformational partnership programme, the benefits from the work undertaken are shared across the whole system improving outcomes for the people of Wiltshire.

The FACT Programme was established in early 2018 to deliver whole system change based on a set of five driving principles:

- 🌱 **Resilient communities with equal opportunity to thrive**
- 🌱 **Help when you need it**
- 🌱 **We are Better Together**
- 🌱 **More time to be with Families**
- 🌱 **Investing in our Staff**

Kindness and care manifests in all the little things we do as part of our daily work with children and families. After listening to vulnerable children and families and understanding how it feels to be supported by our partnership of services, we see that kindness and care means:

- 📌 Not having to frequently repeat my story
- 📌 Making it easy to find the right help, when and where I need it
- 📌 Getting to know me and my family; lots of listening without judging
- 📌 Stop passing me 'from pillar to post', I need you to do something
- 📌 Talking to me in plain English and keeping me in the loop
- 📌 Knowing how to help me help myself and help me dream big
- 📌 Don't use rigid criteria to keep me out of services – trust me when I say I need help
- 📌 Staying with me and never giving up on me – I need you to be with me all the way
- 📌 Working well with others who can help too, so everyone knows what they must do

### **3. ACHIEVEMENTS TO DATE**

Some examples of achievements to date for FACT projects:

- 📌 Launch of the Support and Safeguarding Service
- 📌 Delivery of Multi-agency Early Support Hub
- 📌 Multi agency agreement to a shared way of working within all our 'front doors' to services
- 📌 An early years E-Toolkit for professionals incorporating Making Every Contact Count (MECC)

- Developed strengths-based new safeguarding thresholds guidance
- Implementing a new multi-agency Young People's Service - incorporating contextual safeguarding
- Embedding Stronger Families (No Wrong Door) for young people on the edge of care
- Agreed the development of Whole-life services for children and adults with learning difficulties/disabilities
- Implementing a new Early Support Assessment
- Implementing the recommendations of the RESET approach to school effectiveness and improvement
- Developing and delivering Five to Thrive: Attachment, Trauma & Resilience training

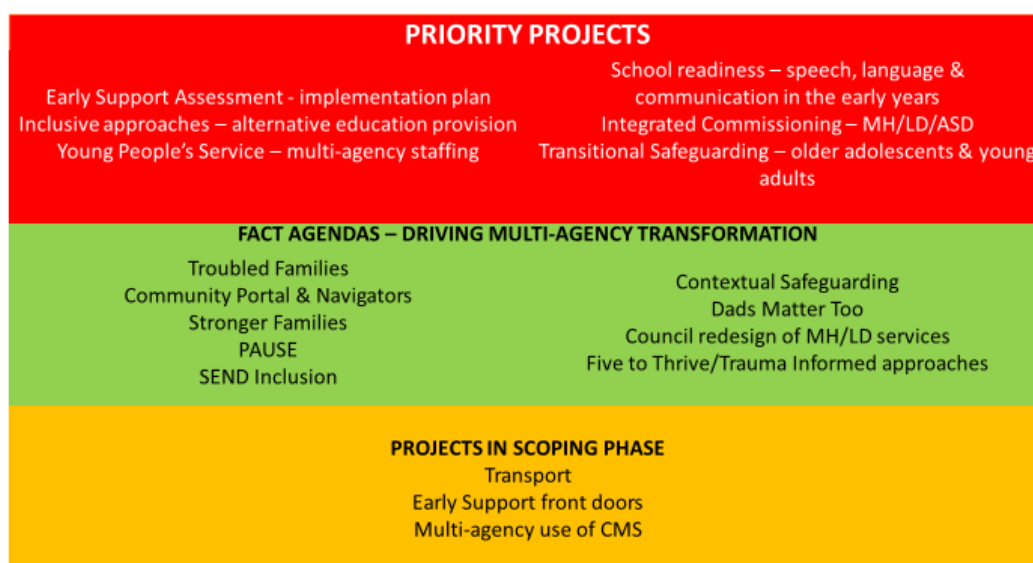
#### 4. UPDATE SINCE LAST REPORT TO SCHOOLS' FORUM JUNE 2019

Whilst the five driving principles have remained, the programme is constantly evolving as projects have been implemented and as new priorities emerge either based on consultation with families or through robust data analysis.

To ensure the FACT programme remains focussed, effective and true to its core values, we continue to engage regularly with families and children and ensure structured strategic dialogue across the partners to identify 'wicked issues' and agendas of mutual priority. The programme structure and priorities have recently been reviewed in the context of post-Covid needs analysis with partners sharing an update on the impact of the Covid period on their service priorities. In accordance with the FACT Executive Board's challenge to ensure the programme is focussed, manageable, tangible and measurable the future programme structure will be based around the multi-agency agreement on six Priority Projects that will follow the Outcomes-Based Accountability approach.

As well as driving forward the Priority Projects, the FACT Programme also features explicit oversight and monitoring of other transformational projects that are in the implementation or delivery stage and a group of projects that are currently being scoped for potential future development.

## PROPOSED PROGRAMME STRUCTURE



## **5. PRIORITY PROJECTS**

The projects are at varied stages of development and operating to different timescales in terms of their predicted end dates. The current focus is on ensuring each project has an effective multi-agency project board driving its progress and a clear set of objectives and milestones.

## **6. NEXT STEPS**

The FACT Operational Board will be undertaking specific reflection activity during the early part of 2021 to ensure that its projects and wider activity continue to drive forward with an updated and informed approach to system-wide transformation. The activity will include a check that all relevant partners are engaged with the programme and, particularly in the context of COVID-19, that the voice of service users is up-to-date to best inform the future activity.

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Background papers: none